



2020 COMPANY, LLC™
WHERE INSIGHT MEETS TECHNOLOGY

NOAALink Corporate Capabilities





2020 Key Experience

Robust, Small Disadvantaged Business, founded in 2000, applying commercial and global technology and business best practices to Federal, State, and Local Governments, as both a prime contractor and subcontractor:

- *Prime Contractor on Large IDIQ Contracts, Ranging from \$10M– \$4B*
- *Experience with T&M, FFP, and Cost Plus Contract Types*
- *Follow Structured Processes: CMMI Level 3, ISO 9001:2008, PMI*
- *Industry-standard Systems: DCAA Accounting, EVM*

Mission Statement:

Accomplishing Our Clients’ Missions by Providing Insightful, Process-Driven Business and Technology Solutions!

Quality Awards:

- CMMI Level 3 Assessed
- ISO 9001:2000 Certified
- Project Management Institute (PMI) Focus with Project Management Professional (PMP) Certified Project Managers
- Secret Facility Clearance
- Small Business Administration (SBA) 8(a) (Certified through 2011)



Industry Recognition:

- *Washington Technology, FAST 50—2007, 2008, 2009*
- *Washington Technology, 8(a) Top 25—2008, 2009*
- *SMART CEO FUTURE 50—2007, 2008*





Systems Maintenance

- Systems Operation & Maintenance
- Legacy Operation & Maintenance
- Request Management
- Software Evolution Engineering
- Release Management and Planning
- Break Fix Programming
- Configuration Management

Systems Integration & Development

- Application Development and Enhancement
- Systems Integration
- Web Services Integration
- Enterprise Data Management
- Database Services
- Data Conversion
- Hardware/Software Selection and Procurement
- Technical and Application Architecture
- Enterprise Portal Solution
- IT Security C&A, BCP/DRP, POA&Ms, FISMA, and IT Audit Support

Technology Infrastructure Support

- LAN/WAN Support, Selection, and Procurement
- Wireless Facility Construction
- Server Upgrades
- Email Configuration
- Disaster Recovery
- Security Solutions

Business Support Services

- Program and Project Management
- Requirements Development & Management
- Help Desk, Call Center Solutions
- Education and Training
- QA & Testing Services
- Writing and Media Communication
- Finance, Budget, and Administrative Support
- Executive and Administrative Services
- Professional Staff Augmentation



2020 NOAALink Team at a Glance

Services	2020	Alliance	BAH	DST	ISS	ITS	L3	Patriot Tech	SGT	SPS
Strategic Management										
• Decision Support	✓		✓		✓	✓			✓	
• Enterprise Architecture Services	✓		✓		✓	✓			✓	
• Project Management Service	✓		✓		✓	✓				
Customer Care										
• End-user Service Center Services	✓		✓	✓			✓		✓	✓
• Desktop Management Services	✓		✓	✓			✓	✓		✓
• Communication and Collaboration Services	✓		✓	✓			✓			✓
Infrastructure Management										
• Data and Voice Network Services	✓	✓	✓	✓		✓	✓		✓	
• Data Center Services		✓	✓	✓		✓	✓		✓	
• Application Management	✓	✓	✓	✓		✓	✓		✓	
Business Management										
• Strategic Sourcing Catalog Services			✓		✓					✓
• Training/Professional/Consulting Services	✓		✓		✓			✓		✓
• Special Projects	✓		✓		✓					✓
Information Security and Risk Management										
• Security Services	✓		✓	✓			✓	✓	✓	
• Continuity of Operations and Disaster Recovery	✓		✓	✓			✓	✓	✓	



<http://www.2020LLC.com/>

Company Highlights

- *Prime contractor at NOAA since 2006, providing IT and Business Support Services*
- *Manages multiple BPAs at various line offices*
- *100+ employees supporting NOAA, with annual revenues*
- *One of NOAALINK Core Management Services Offerors*

2020 Company, LLC

NOAA Line Offices Served	
NOAALink Qualifications	<p>NMFS OCIO IT Support – IT support services, including business process re-engineering, enterprise architecture and CPIC support, software development, systems O&M, and project management activities.</p> <p>NMFS Administrative and Technical Support Services – Acquisition program management, financial analysis, administrative support, scientific advisory and assistance services, and information management support</p> <p>OAR Administrative and Management Services – Administrative and Clerical Services, Financial and Management Support Services, Education and Training Services, Grants Administrative and Management Support, Legislative Analysis and Compliance Support, Strategic Planning Advisory Support, Writing and Media Communication, and Data and Scientific Analysis</p> <p>NESDIS Search and Rescue Satellite-Aided Tracking (SARSAT) Program – Support management, operation, and advancement of both the national SARSAT and international COSPAS-SARSAT System in the areas of program support; national and international coordination and meeting support; and maintenance and development of national SARSAT documentation</p>
Infrastructure Management	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Data and Voice Network Services ✓ Data Center Services ✓ Application Management Services



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2020 Company, LLC (continued)

Strategic Management	Service Areas Offered: <ul style="list-style-type: none"> ✓ Decision Support ✓ Enterprise Architecture Services ✓ Project Management Services
Customer Care	Service Areas Offered: <ul style="list-style-type: none"> ✓ End-User Service Center Services ✓ Desktop Management Services ✓ Communication and Collaboration Services
Infrastructure Management	Service Areas Offered: <ul style="list-style-type: none"> ✓ Data and Voice Network Services ✓ Application Management Services
Business Management	Service Areas Offered: <ul style="list-style-type: none"> ✓ Training/Professional/Consulting Services ✓ Special Projects
Information Security and Risk Management	Service Areas Offered: <ul style="list-style-type: none"> ✓ Security Services ✓ Continuity of Operations and Disaster Recovery



<http://www.alliance-it.com/>

Company Highlights

- *Enterprise IT Infrastructure and Cloud Computing*
- *Domestic-based Tier 3+ Data Centers, SAS 70 Audited*
- *8(a) Small Disadvantage Minority Woman Owned Business*
- *50+ employees*

Alliance Technology Group

NOAA Line Offices Served	
NOAALink Qualifications	<p>Under Secretary Oceans and Atmosphere – ADP Support Equipment, Devices, and Technical Support</p> <p>Other Federal Government Clients</p> <ul style="list-style-type: none"> • US Navy – Communications and Radar Equipment • US Army – ADP and Telecommunications Services • US Air Force – Warranty Support Services
Infrastructure Management	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Data and Voice Network Services ✓ Data Center Services ✓ Application Management Services



Booz | Allen | Hamilton

<http://www.boozallen.com/>

Company Highlights

- *CMMI Maturity Level 3, ISO-9001:2008, 1,900 PMPs, 515 ITIL-certified, 180 6 Sigma black belts, 329 Microsoft, and 297 Cisco-certified professionals*
- *18,000+ employees nationwide*

Booz Allen Hamilton

NOAA Line Offices Served	NOAA CIO, NESDIS, NWS, and NMFS
NOAALink Qualifications	Add Capabilities Statement NOAA Coastal Services Center – Analyses such as demographic, market economic, and social network analyses ; assessments such as needs and social assessments, and evaluation ; tools and methods such as focus group design and implementation, nonmarket valuation, risk communication, and community-based social marketing
Strategic Management	Service Areas Offered: <ul style="list-style-type: none"> ✓ Decision Support ✓ Enterprise Architecture Services ✓ Project Management Services
Customer Care	Service Areas Offered: <ul style="list-style-type: none"> ✓ End-User Service Center Services ✓ Desktop Management Services ✓ Communication and Collaboration Services
Infrastructure Management	Service Areas Offered: <ul style="list-style-type: none"> ✓ Data and Voice Network Services ✓ Data Center Services ✓ Application Management Services
Business Management	Service Areas Offered: <ul style="list-style-type: none"> ✓ Strategic Sourcing Catalog Services ✓ Training/Professional/Consulting Services ✓ Special Projects
Information Security and Risk Management	Service Areas Offered: <ul style="list-style-type: none"> ✓ Security Services ✓ Continuity of Operations and Disaster Recovery



Data Solutions & Technology
Incorporated

<http://www.dstincorporated.com/>

Company Highlights

- *Over 200 CONUS and OCONUS Employees*
- *ISO 9001:2008 Certified*
- *Top Secret Facility Clearance*
- *Veteran-Owned, Woman-Owned Business*

Data Solutions & Technology Incorporated (DST)

NOAA Line Offices Served	NOAA HQ, NESDIS, NGS, and NMFS
NOAALink Qualifications	<p>NESDIS HQ and IPO – 3-Tier Service Desk Operation at HQ and the IPO, Desktop Support, LAN Administration, Unix/Linux Workstations, Fiber Optic, Installation and Test, VPN, RAS, Servers, Routers, Firewalls, Intrusion Detection, Monitoring, Web Sites, Telecommunications, Asset Management, Configuration Management</p> <p>NOAA Suitland CITS – 3-Tier Service Desk Operation, Desktop and PDAs, Audio/Visual Teleconferencing, LAN Maintenance, Web Servers and FTP Servers, Cabling, Asset Management, Configuration Management, Traffic Flow Analysis, C&A Packages, POAMS, CIRC, HW/SW Maintenance</p> <p>NGS – Digital Mapping, GPS Surveying Techniques, Terrestrial Gravity Measurements, Geometric Elevation Determination, Data Collection and Analysis, Photogrammetry, Satellite Remote Sensing, Project Planning, Airborne Surveys</p> <p>NMFS Office of International Affairs – Research & Analysis to Support US Policy Positions for UN Consultative Process for Oceans and Law of the sea, UN Fish Stock Agreement, North America Marine Protected Areas, Biodiversity Conservation Working Group, Ecosystem Management and Conservation</p> <p>NMFS Office of Protected Resources – Scientific and Technical Support to Manage and Conserve Protected Resources Process and Issue Scientific Research Permits, Oil/Gas Seismic Research Activities, Exploration and Production, Environmental Assessments, Environmental Impact Statements; Write Biological Critical Habitat Analyses, Analysis of Satellite Remote Sensing Data, Database Maintenance</p>



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Data Solutions & Technology Incorporated (DST) (continued)

<p>NOAALink Qualifications</p>	<p>Other Federal Government Client Projects:</p> <ul style="list-style-type: none"> • Treasury OTS Service Desk - Service Desk Operation for 2,500 users throughout the CONUS. Desktop and Peripherals, Web portals, Database Administration, Wireless Networks and PDAs, Application Maintenance and COTS Support, User Account Management. • Defense Logistics Agency/Richmond Call Center - Call Center Operation Supporting the Aviation Supply Chain ,handling 5.3 Million Requisitions per Year from 24,500 customers Worldwide. • DISA PEO/C2C - Support to Program Executive Office for Command and Control Capabilities, including Outreach, Marketing, Conference and Meeting Management, Analyses and Studies • Fort Detrick Business Development Office (BDO) - Operational support to BDO, with State-wide/National Outreach, Marketing, Technology Transfer & Partnership Agreements, Multi-Media Teleconferencing
<p>Customer Care</p>	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ End-User Service Center Services ✓ Desktop Management Services ✓ Communication and Collaboration Services
<p>Infrastructure Management</p>	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Data and Voice Network Services ✓ Data Center Services ✓ Application Management Services
<p>Information Security and Risk Management</p>	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Security Services ✓ Continuity of Operations and Disaster Recovery



<http://issmgmt.com/>

Company Highlights

- *Specializes in program management, strategic planning, acquisition policy, information technology, and program control*
- *Service disabled, veteran-owned small business*
- *10+ employees*

Integrated Systems Solutions

NOAA Line Offices Served	NESDIS, NWS, CFO
NOAALink Qualifications	<p>NESDIS – Program management assistance as a subcontractor on the management team for the Geostationary Operational Environmental Satellite R-Series, and the Joint Polar Satellite System</p> <p>NWS – Web design and development services, as well as financial management support services, for the Tsunami Services Branch; financial and program management support to the Aviation Weather Services Branch</p> <p>CFO – financial management support</p>
Strategic Management	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Decision Support ✓ Enterprise Architecture Services ✓ Project Management Services
Business Management	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Strategic Sourcing Catalog Services ✓ Training/Professional/Consulting Services ✓ Special Projects



<http://www.itsolutions-llc.com/>

Company Highlights

- *CMMI Level 2 appraised company; CMMI Level 3 compliant project management lifecycle*
- *ITIL Version 3 Framework*
- *ISO 9001:2008*
- *1,300+ employees*

Interactive Technology Solutions, LLC

NOAA Line Offices Served	NESDIS, NWS, CFO
NOAALink Qualifications	<p>NESDIS – Support to Polar-Orbiting Operational Environmental Satellite (POES), including design and implementation of Windows domains for the Satellite Operations Control Center (SOCC) and remote locations, requirements analysis, network operations, and help desk support</p> <p>Other Federal Government Clients</p> <ul style="list-style-type: none"> • FDA – Application design, development and migration for the FDA's desktop PCs and network servers, remote access over dial-up and broadband connections, and VoIP telephony. • HHS Health Resources and Services Administration – Capital planning and investment control support to the HRSA Chief Information Officer • HHS Agency for Healthcare Research and Quality – Enterprise architecture support; program management support and business process improvement; application and system development; application support, operations, and maintenance
Strategic Management	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Decision Support ✓ Enterprise Architecture Services ✓ Project Management Services
Infrastructure Management	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Data and Voice Network Services ✓ Data Center Services ✓ Application Management Services



<http://www.l-3com.com/>

Company Highlights

- *1 of 14 IT service companies in the U.S. with ISO 20000-registered designation*
- *Assisted Government client to achieve ITIL Maturity Level 5 certification for end-user service center ISO 20000; led another client to the successful consolidation of 20+ nationwide help desks*
- *16,000+ employees nationwide*

L3 Communications

NOAA Line Offices Served	NWS
NOAALink Qualifications	<p>NWS - Implementing comprehensive, system-wide upgrade of the NEXRAD radars to dual polarization</p> <p>Other Federal Government Client Projects:</p> <ul style="list-style-type: none"> • HHS – Development of Tracking and Accountability in Government Grants System (TAGGS) application; collaboration with all DHHS operating divisions to develop a standard interface from their grants management systems • USDA – General Support Systems (GSS) for IT security policy , audit response , and Certification and Accreditation (C&A) ; management planning for IT service consolidation effort • U.S. Nuclear Regulatory Commission – Infrastructure management, computer lifecycle support, asset management, security operations ,and technology refresh for more than 4,600 end users at 80 sites.
Customer Care	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ End-User Service Center Services ✓ Desktop Management Services ✓ Communication and Collaboration Services
Infrastructure Management	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Data and Voice Network Services ✓ Data Center Services ✓ Application Management Services
Information Security and Risk Management	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Security Services ✓ Continuity of Operations and Disaster Recovery



<http://www.patriot-tech.com/>

Company Highlights

- *Specializing in IT security solutions in intrusion detection and perimeter security, enterprise-wide security operations, managed security services, risk assessments, and awareness training, and desktop management*
- *70+ employees*

Patriot Technologies, Inc.

NOAA Line Offices Served	NWS
NOAALink Qualifications	<p>NWS - Providing and supporting configuration management tools</p> <p>Other Federal Government Client Projects:</p> <ul style="list-style-type: none"> • USDA – Deployment of Big Fix security solution across all USDA Domains, as well as patch management, asset management and desktop power utilization • Defense Intelligence Agency – Subcontractor providing security expertise
Customer Care	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Desktop Management Services
Business Management	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Training/Professional/Consulting Services
Information Security and Risk Management	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Security Services ✓ Continuity of Operations and Disaster Recovery



<http://www.sgt-inc.com/>

Company Highlights

- *CMMI Level 3, AS9100; ISO/IEC 20000-1:2005*
- *Experience supporting earth and satellite systems/networks for NOAA, NASA and USGS*
- *Won NASA George M. Low Award for Quality and Technical Excellence*
- *1,500+ personnel nationwide*

Stinger Ghaffarian Technologies (SGT)

NOAA Line Offices Served	NESDIS
NOAALink Qualifications	<p>NESDIS Professional Support Services (PSS-2)—Systems engineering, software maintenance, systems administration, network administration and IT security control implementation in support of the ground system satellite operations for satellites managed by NOAA. Participation in COOP exercises, and monitoring performance of COOP</p> <p>Other Federal Government Client Projects:</p> <ul style="list-style-type: none"> • NASA Multidisciplinary Engineering and Technology Services (METS) – Life-cycle systems engineering, multidisciplinary analyses and designs, flight and ground software design, development and testing, launch and mission operations; IT security technical support , including Identity and Authentication systems in Mission Operation Centers • NASA Ames Research Center: Intelligent Systems Research and Development Support (ISRDS) – Development of planning and scheduling tool and decision support for resource engines used for current and planned space missions. Includes requirements analysis, design, development, integration and test of the system, and currently sustaining engineering. • US Geological Survey, Technical Support Services Contract (TSSC) – Technical and science support for USGS’s EROS Center , the world’s largest data repository for land imaging data. Operates an end-to-end land sciences data and information enterprise with a major remote sensing component. Provided data and applications support to more than 800 LP DAAC customers each month while over 1,400 USGS customers are served.



<http://www.sgt-inc.com/>

Company Highlights

- *CMMI Level 3, AS9100; ISO/IEC 20000-1:2005*
- *Experience supporting earth and satellite systems/networks for NOAA, NASA and USGS*
- *Won NASA George M. Low Award for Quality and Technical Excellence*
- *1,500+ personnel nationwide*

Stinger Ghaffarian Technologies (SGT) (Continued)

Strategic Management	Service Areas Offered: ✓ Decision Support ✓ Enterprise Architecture Services
Customer Care	Service Areas Offered: ✓ End-User Service Center Services
Infrastructure Management	Service Areas Offered: ✓ Data and Voice Network Services ✓ Data Center Services ✓ Application Management Services
Information Security and Risk Management	Service Areas Offered: ✓ Security Services ✓ Continuity of Operations and Disaster Recovery



<http://www.synthesisps.com>

Company Highlights

- *Enterprise experience in strategic planning, web support, IT security, training, program management, application and database services, financial management, and business process reengineering (BPR)*
- *20+ employees*

Synthesis Professional Services, Inc.

NOAA Line Offices Served	NMFS
NOAALink Qualifications	<p>OCIO – E-Rulemaking Project Planning Support</p> <p>OCIO – Marine Mammal Health and Stranding Programs Internet Database Development</p> <p>Office of Protected Resources – Web-based Virtual Microscope Development</p> <p>Office of Law Enforcement – Systems Architecture Development for Cooperative Enforcement Program</p> <p>Other Federal Government Clients:</p> <ul style="list-style-type: none"> • Food & Drug Administration – Creation of national public education campaign materials for the FDA Center for Drug Research and Evaluation • FEMA/National Fire Academy – Strategic planning advisory support, data management and analytic initiatives, management support services needs, and education and training support requirements
Customer Care	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ End-User Service Center Services ✓ Desktop Management Services ✓ Communication and Collaboration Services
Business Management	<p>Service Areas Offered:</p> <ul style="list-style-type: none"> ✓ Strategic Sourcing Catalog Services ✓ Training/Professional/Consulting Services ✓ Special Projects



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For More Information...

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